



**Resources Department  
Town Hall, Upper Street, London, N1 2UD**

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## **AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE**

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Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting, which will be held in Committee Room 1, Town Hall, Upper Street, N1 2UD - Islington Town Hall on **25 June 2019 at 7.30 pm.**

Enquiries to : Ola Adeoye  
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Despatched : 17 June 2019

### Membership

Councillor Dave Poyser (Chair)  
Councillor Roulin Khondoker (Vice-Chair)  
Councillor Rowena Champion  
Councillor Tricia Clarke  
Councillor Paul Convery  
Councillor Mouna Hamitouche MBE  
Councillor Anjna Khurana  
Councillor Clare Jeapes  
Councillor Caroline Russell

### Substitute Members

Councillor Satnam Gill OBE  
Councillor Nurullah Turan

**Quorum is 4 members of the Committee**



**A. Formal Matters** **Pages**

1. Apologies for Absence
2. Declarations of Substitute Members
3. Declarations of Interest

If you have a **Disclosable Pecuniary Interest\*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

- \*(a) **Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

4. Minutes of Previous Meeting 1 - 4
5. Chair's Report
6. Order of Business

7. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

<b>B. Items for Decision/Discussion</b>	<b>Pages</b>
1. Membership, Terms of Reference and Dates of meetings	5 - 8
2. Resident and Volunteer Engagement in Parks and Open Spaces -Final Report	
3. Air Quality - Officer Update	
4. 2018/19 Quarter 4 Performance Report - Employment and Skills	9 - 20
5. 2018/19 Quarter 4 Performance Report - Environment	21 - 26
6. Scrutiny Topics and Work Programme 2019/2020	

**C. Urgent non-exempt items (if any)**

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

**D. Exclusion of press and public**

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

**E. Confidential/exempt items** **Pages**

**F. Urgent exempt items (if any)**

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on 5  
September 2019

London Borough of Islington

## **Environment and Regeneration Scrutiny Committee - 7 May 2019**

Minutes of the meeting of the Environment and Regeneration Scrutiny Committee held at Committee Room 1, Town Hall, Upper Street, N1 2UD - Islington Town Hall on 7 May 2019 at 7.30 pm.

**Present:**      **Councillors:**      Champion (Chair), Bell-Bradford, Clarke, Convery, Hamitouche, Jeapes and Russell

### **Councillor Rowena Champion in the Chair**

**277**      **APOLOGIES FOR ABSENCE (Item 1)**

Apologies were received from Councillor Khondoker.

**278**      **DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)**

There were no declarations of substitute members.

**279**      **DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

**280**      **MINUTES OF PREVIOUS MEETING (Item 4)**

With regard to the high demand for tables and chairs in libraries, a member wanted to know if the furniture would be rolled out to all libraries irrespective of it being refurbished.

A member enquired if the adult and community learning being provided for hard to reach group includes white working class men.

**RESOLVED:**

That the minutes of the meeting held on 28 March 2019 be confirmed as an accurate record of proceedings and the Chair be authorised to sign them.

**281**      **CHAIR'S REPORT (Item 5)**

Councillor Champion informed the meeting that this was her last meeting as the Chair, however noting that she would still remain a member of the Committee during the 2019/20 Municipal year. She took the opportunity to thank all members, officers and witnesses involved during the review exercise for their input and contributions.

In addition, the Chair informed the meeting that item B1- Transport Strategy had been withdrawn from consideration as public consultation had not be carried out due to the ongoing period following the forthcoming European elections.

In response to a question on the possible date on public consultation regarding the transport strategy, the Chair requested that the committee clerk liaise with relevant officer on this issue and report back to the members.

The Chair also informed the meeting that following Committee's review into household

recycling, a briefing note addressing one of the recommendations, recognising recycling champions is to be circulated by the Committee clerk.

**282 PUBLIC QUESTIONS (Item 6)**

The Chair advised that questions from members of the public would be taken in relation to each agenda item.

**283 PRESENTATION - ISLINGTON TRANSPORT STRATEGY (Item B1)**

The meeting was advised that as this was purdah period, public consultation regarding the Transport Strategy could not be carried out. Item has been deferred till the June meeting for possible consideration. The Chair reiterated the Committee's apologies to the members of the public who had attended on this issue.

**284 UPDATE ON THE ACCELERATOR FUND BID - OFFICER UPDATE (Item B2)**

The Parks and Open Spaces Manager advised members that there is no update for this meeting as the Council is still awaiting formal notification from the Heritage Lottery Fund on the "Accelerator Fund" bid.

In response to a question, the manager informed members that everything looks positive and he hopes by the next meeting of the Committee in June 2019, more information should be made available for the Committee.

**285 SCRUTINY REVIEW - DRAFT RECOMMENDATIONS (Item B3)**

The Chair informed Committee that additional papers in relation to item B3- Draft Recommendations had been circulated and allowed Members sufficient time to consider the papers before the meeting commenced.

- The Chair informed the meeting that the purpose of the meeting will be to consider the draft recommendations which are in bold and welcomed contributions and suggestions which would eventually be incorporated into the final report.
- A request to amend section 1 of the report for clarity was noted, that it should read – Section 1 - Maximising the contribution of parks-prevention, early intervention and the promotion of health and wellbeing.
- In response to concerns that the heading 'Strengthening Friends and Garden Groups' could be misconstrued especially as it raises an expectation that the Council would only support specific Friends and Garden groups instead of a network of friends of group, the meeting was advised that the essence of the recommendation was simply to ensure that all groups receive consistent support. A suggestion that this recommendation be reworded was noted.
- In response to a question about recommendation 14 about communication strategy, the meeting was advised that Parks officers will work in conjunction with Council's communication team to ensure that the service is promoted. Members agreed that the wording should be amended to read, that the Council will promote the communications strategy .....
- In response to a possible recommendation that the Council consider allocating some further funds to support volunteers, the Open and Spaces Manager advised that one of the positive benefits of a successful Accelerator Fund project is that it would explore ways of unlocking funds from other commissioning bodies which could be

used to support volunteers.

- On concerns about lack of reference of the need to monitor air quality in open spaces and parks, the meeting was advised that the review was primarily about volunteer engagement and not air quality, however Council will continue to support local initiatives to improve air quality where possible.
- In response to questions about clean air in the parks, the Open and Spaces Manager informed the meeting that at present staff who carry out maintenance work use electric powered tools and subsequently with the advent of new technology, the service would be looking to move their fleet of vehicles away from diesel to electric.
- The Chair informed the meeting that with regards to recommendation 2, will need to be reworded after a further discussion with developers and planning officers especially as there are some related issues being raised in the draft local plan.

**RESOLVED**

1. That subject to the amendments noted above, the draft recommendations be noted.
2. That the recommendations will be incorporated into the final report which will be agreed at the next meeting.

The meeting ended at 8.15 pm

**CHAIR**

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**Report of:** Director of Law and Governance

Meeting of	Date	Ward(s)
Environment & Regeneration Scrutiny Committee	25 June 2019	All

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## **Subject: MEMBERSHIP, TERMS OF REFERENCE AND DATES OF MEETINGS OF THE ENVIRONMENT & REGENERATION SCRUTINY COMMITTEE**

### **1. Synopsis**

To inform members of the terms of reference of the Environment & Regeneration Scrutiny Committee.

### **2. Recommendations**

- 2.1 To note the membership appointed by Annual Council on 16 May 2019, terms of reference and dates of meetings of the Environment & Regeneration Scrutiny Committee for the municipal year 2019/20 as set out at Appendix A.

### **3. Background**

- 3.1 The terms of reference of the Environment & Regeneration Scrutiny Committee (as at Part 5 of the Council's Constitution) are set out at Appendix A.
- 3.2 The membership and dates of meetings are also set out at Appendix A for information.

### **4. Implications**

#### **4.1 Financial Implications**

None.

#### **4.2 Legal Implications**

None.

### 4.3 Resident Impact Assessment

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding. A resident impact assessment is not relevant in this instance.

### 4.4 Environmental Implications

The environmental impacts have been considered and it was identified that the proposals in this report would have no adverse impacts on the following:

- Energy use and carbon emissions
- Use of natural resources
- Travel and transportation
- Waste and recycling
- Climate change adaptation
- Biodiversity
- Pollution

Papers are circulated electronically where possible and consideration is given to how many copies of the agenda might be required on a meeting by meeting basis with a view to minimising numbers. Any papers not used at the meeting are recycled.

## 5. Conclusion and reasons for recommendations

5.1 The report is submitted to ensure members are fully informed of the remit of the Committee.

**Background Papers:** None.

**Appendices:** Appendix A – Committee Membership, Future Meeting Dates, and Terms of Reference.

### Final Report Clearance

Signed by

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Director of Law and Governance

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Date

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**ENVIRONMENT & REGENERATION SCRUTINY COMMITTEE – 2019/20****1. COMMITTEE MEMBERSHIP**

<b>Councillors</b>	<b>Substitute Members</b>
Councillor Dave Poyser (Chair)	Councillor Satnam Gill
Councillor Roulin Khondoker (Vice Chair)	Councillor Nurullah Turan
Councillor Rowena Champion	
Councillor Tricia Clarke	
Councillor Paul Convery	
Councillor Mouna Hamitouche	
Councillor Anjna Khurana	
Councillor Clare Jeapes	
Councillor Caroline Russell	

**2. MEETING DATES**

- 25 June 2019
- 5 September 2019
- 7 October 2019
- 12 November 2019
- 13 January 2020
- 4 February 2020
- 16 March 2020
- 21 April 2020
- 9 June 2020

The dates, times and locations of meetings are publicised on the council's website – [democracy.islington.gov.uk](http://democracy.islington.gov.uk)

**3. TERMS OF REFERENCE**  
**PART 5 OF THE COUNCIL'S CONSTITUTION**
**Composition**

Members of the Executive may not be members of the Environment & Regeneration Scrutiny Committee.

No member may be involved in scrutinising a decision in which he/she has been directly involved.

The Environment & Regeneration Scrutiny Committee shall be entitled to appoint a number of people as non-voting co-optees.

### **Quorum**

The quorum for the Environment & Regeneration Scrutiny Committee shall be four members, not including co-opted members.

### **Terms of Reference**

1. To carry out the functions of an overview and scrutiny committee in respect of matters relating to the Environment and Regeneration Directorate.
2. To scrutinise other sustainability and transport issues affecting the borough.
3. To undertake, a scrutiny review of its own choosing and any further review as directed by the Policy and Performance Scrutiny Committee and, consulting all relevant sections of the community, to make recommendations to the Executive thereon.
4. To carry out any review referred to it by the Policy and Performance Scrutiny Committee following consideration of a Councillor Call for Action referral.



## Report of: Corporate Director of People Services

Meeting of:	Date:	Ward(s):
Environment and Regeneration Scrutiny Committee	25 June 2019	All

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## **SUBJECT: Quarter 4 2018/19 Performance Report – Employment, Skills and Culture**

### **1. Synopsis**

- 1.1 Each year the council agrees a set of performance indicators and targets, which, collectively, help to monitor progress in delivering our corporate priorities and working towards the goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the council's scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report sets out a progress update for those indicators related to Employment, Skills and Culture for the final quarter of 2018-19 (1 January to 31 March 2019). A data dashboard showing performance against the KPI's is included as a separate attachment (Appendix A). The report should be read alongside the dashboard for a full understanding of performance in each area.
- 1.4 Red, amber and green colour bandings are used in the dashboard to represent performance compared to the profiled targets and performance at the same point during previous years. The green banding is used where performance is better than the profiled target and where performance is better at the same point during the previous year. Amber is generally used where performance is within 5% of the profiled target or performance at the same point last year. However, where a measure is based on low numbers, a 10% amber banding may be used. The red banding reflects performance that is more than 5% off target or below performance during the previous year (or 10% where low numbers are involved).

1.5 For conciseness and to avoid repetition, only measures where new data is available since previous reports to Scrutiny are included within the narrative of this report.

## **2. Recommendations**

2.1 To note the progress at the end of Quarter 4 against performance indicators for Employment, Skills and Culture which fall within the remit of the Environment and Regeneration Scrutiny Committee.

## **3. Employment: Reduce levels of long term unemployment and worklessness**

3.1 The council's corporate plan 2018-22 sets out an objective to 'Deliver an inclusive economy, supporting people into work and helping them with the cost of living'. As part of delivering this objective, the council has set a target of supporting 4000 residents into employment over the next four years.

3.2 **JM1 - The number of people supported into paid work through 'Team Islington activity in 2018/19 was 1,352, above the target of 1000.** To effectively deliver an 'Islington Working' approach to supporting residents into work, we have established an Employment Partnership. The partnership aims to increase employment for Islington residents by co-location and sharing information on vacancies and other local opportunities. Local partners have signed up to this way of working to create a coherent and comprehensive offer to residents who are unemployed or require in work support. Understanding that early intervention with families and raising aspirations amongst young people is essential to avoid future generations of workless households. This approach means that collectively we are able to place resources where they can have the most impact to create an integrated employment service in Islington.

3.3 iWork, the Council's internal employment service who offer 1-2-1 tailored coaching and mentoring support to get unemployed Islington residents into jobs have established the 'Islington working employment support hub' at 222 Upper Street with staff from a range of partner organisations including Advance Personnel Management, Community Access Project, Department for Work and Pensions, Hillside Clubhouse, Ingeus, Love London Working, Prospects and the Shaw trust co-locating to provide residents with the opportunity to access the most appropriate service. The intention is that this provides 'one front door' to employment support in Islington and firmly embeds partnerships with specialist services, to foster a culture of best practice.

3.4 The 'Islington Working' partnership has:

- Established a single point of contact into the Islington Working partnership via a contact agent role at iWork and the Help on Your Doorstep employment referrals system.
- Produced The Islington directory, which is available on the council's website and provides a further resource for residents to be able to access a wider range of employment support now available in the borough.
- Introduced new support to meet a gap in provision for deaf jobseekers.
- Developed an agreed way of working, set out in terms of reference and memorandum of understanding.
- Tested with Help on Your Doorstep an Outreach Navigator model of resident engagement.

- Aligned the work of the Employability Practitioners' Network and the Aspire Youth Network with overall borough employment strategy.
- Established an Employer Engagement Sub Group to maximise the benefit to residents of links with employers both inside and outside the borough.

3.5 In the coming year we will focus our collective efforts on developing service level agreements so that we have in place measures to monitor quality assurance, undertake local evaluation exercises to demonstrate collaborative working, accountability, quality and impact of the delivery of employment provision in the borough.

3.6 The targets for 2018-19 have been set to take into account support for targeted residents who face a range of barriers to overcome to secure good employment. We continue to track the following groups; parents of those aged 0-18, people who have declared a disability or long-term health condition, young people aged 18-25 and, for the first time, BAME.

3.7 Supporting unemployed parents into work is key to breaking the cycle of poverty, particularly given the high levels of child poverty in Islington which is related to parents on out of work benefits. Council services and partners aim to support at least 425 parents into employment this year. The latest data shows that in 2018/19, 433 unemployed parents have been supported into paid work. Of these 113 were supported directly by iWork, 73% of whom were from BAME backgrounds, and 84% of whom were female.

This has been enabled by close working with relevant council services including Bright Start and Early Help, as well as a strong relationship with Parent House, a key VCS organisation offering targeted support for parents.

3.8 Engagement with unemployed young adults aged 18-25 is a challenge, in part, because there are no accurate statistics for employment rates for this group available locally. Council services and partners aim to support at least 360 young people aged 18-25 into employment this year. At the end of the year we had 391 outcomes.

3.9 The figures for the number of parents and young people supported into work through Team Islington activity have shown seasonal variation, as there is an additional six-monthly data collection that helps to increase the totals in quarters 2 and 4. However, the profiled targets currently reflect an even split across the year. We will be looking to build this seasonal variation into our profiled targets for 2019/20 and beyond. Officers from People Directorate have commenced an analysis of EET support for vulnerable young people aged 16-25. This will inform a coherent overview of the available support offer, identify gaps in provision and outline areas for greater impact through joint working. An update will be available at the next reporting period.

3.10 The employment challenge remains greatest in relation to those residents with disabilities and long-term health conditions. By the end of the year we have supported 283 residents into paid employment against a target of 220.

3.11 Our data shows that BAME residents have higher rates of unemployment and economic inactivity. The council has introduced a new measure to monitor targeted employment support and improved outcomes for this group. At the end of quarter 4 we have supported 597 BAME residents into employment, which is well above the target of 200.

3.12 There are two measures to monitor the council’s progress in deriving social value from its purchasing power: Islington residents supported into jobs with council contracted suppliers and residents securing apprenticeships with council contracted suppliers. This quarter figures for residents employed by council contracted suppliers stand at 60, compared to a target of 33, with 23 of these into apprenticeships (target 11).

**4. Help residents get the skills they need to secure a good job**

**4.1 JM2 – Number of Islington residents supported into apprenticeships & JM3 – Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship**

53 Islington residents have supported into Council apprenticeships in 2018/19, meeting the target of 52. The 53 apprenticeship starts are new roles created by LBI and local authority maintained schools and not the upskilling of existing employees. A breakdown of the starts per directorate is shown in the table below.

Directorate	No of apprentices recruited in 2018/19
People Services	8
Environment & regeneration	17
Housing	16
Public Health	1
Resources	8
Local Authority maintained Schools	3

The range of apprenticeships are across levels 2, 3 & 4 and include apprenticeships in Business Administration, Customer Service, Cleaning & Support Services, Housing and Property Management, Facilities, Horticulture, Carpentry, Plumbing, Electrical installation, Teaching Assistant, Early Years Educator, Events Management, Transport Planning Technicians, Project Management and Data Analysis.

Recent information returned from London Councils indicates that Islington has the fourth highest number of council apprentices employed of any London Borough.

4.2 Over the reporting period 41 apprentices completed their apprenticeship with the council. Of these 27 (66%) moved into further employment or training within 3 months of completing, 3 (7%) were unemployed, 9 (22%) were unknown and 2 (5) were unable to work due to medical reasons.

Of the 3 that are unemployed, 1 is not currently working due to complex benefits situation in the Household; 2 did not complete their qualification but are engaging with support services.

Multiple attempts have been made to contact the 7 that are listed as unknown.

Unfortunately phone numbers are no longer current and there have been no response to emails sent.

4.3 We have exceeded the year-end target for supporting residents into apprenticeships with local employers. The sector with the largest proportion of apprentices recruited externally remains construction, due to commitments secured by the council through section 106 planning agreements and council contractors.

#### 4.4 **JM4 – Number of Islington residents enrolled on an Adult and Community Learning course**

ACL have made contact with community organisations across Islington to determine need and start conversations about priorities for classes. A focus for this work has been on ESOL for Refugee Groups, people with Mental Health challenges and learners with literacy and numeracy needs. Ongoing discussions Libraries, Bright Start, iWork and other LBI departments ensure that limited resources are used in the most effective way to benefit learners.

A particular focus of this work has been in Finsbury Park (FP) ward, identified as an area of significant deprivation. ACL are closely involved with the Strategic Employment and Skills group delivering a Good Growth Fund project in FP ward with a particular focus on employment in the Sewing & Garment-making and Tech sectors. From September 2019 ACL will be running an accredited level 1 Fashion (sewing) course at Durham Road Community Rooms as part of the project which will support the network of informal non-accredited sewing groups that exist in the area.

We have introduced regular weekly initial assessment sessions at First Steps learning centre for ESOL, maths and English. Prospective learners can now book an initial assessment and be enrolled onto a class (spaces permitting) throughout the academic year.

A challenge for ACL is to be more responsive to the need they find. At present, recruitment for new sessional staff is very slow and we find ourselves unable to respond to partners requests for courses at the moment. We currently have learners waiting for classes to start at four venues.

ACL are working with Camden ACL to deliver a MHCLG-funded project to identify ESOL need in the boroughs. The project (called ESOL Advice Service) has been running for 18 months in Camden and rolled-out into Islington this year. We hope that this will become a pan-London project.

#### 4.5 Adults with entry level basic skills are more likely to be unemployed or in low paid employment and unable to move out of low pay poverty. The council's Adult & Community Learning Service (ACL) is preparing plans to address two key priorities; making lifelong learning more accessible for Islington residents by offering evening classes and establishing a joint directorate approach, more effectively targeting provision to Islington residents.

Employability is embedded in the ACL curriculum offer (Ofsted requirement) both for the Vocational and Basic Skills curricula. Employability is either embedded into lessons or as a stand-alone element. ACL is working with local health and social care partners (employers and providers) to map pathways into careers, identifying any gaps in these pathways that can be addressed by ACL, further education providers or bespoke training provision. For example, ESOL learners are shown how to write covering letters and how to complete application forms during a language acquisition class.

Adult education nationally has seen a drop in participation and demand. Islington ACL continued our marketing campaigns and our work with partners to promote our curriculum offer in a bid to attract more (and new) learners onto our courses. The service has trialled new methods to reach out to this cohort of learners, from the informal community classes

to vocational courses which will help maximise pathways into employment, including Basic Skills. The Council's corporate communications team is refreshing ACL's communications strategy to raise awareness of provision available through different media outlets (e.g. Twitter, Facebook, Instagram). ACL are investigating rebranding of the service for academic year 2019-2020.

The Service will focus on priority groups in line with Employment target groups. ACL is supporting the 'Team Islington' approach by participating in the borough-wide Employment Partnership and support hub.

- 4.6 Notwithstanding a reduction in participation in adult education nationally, ACL has met its ESFA (Education and Skills Funding Agency) targets for the 2017/18 academic year. QAR 2017/18 (FINAL) – 93.3% achievement. 2018/19 ACL are on target to achieve the Adult Skills Budget draw down funding.

2019/2020 ESFA funding has been devolved to the GLA and the Islington allocation has remained the same. There are no major changes regarding funding eligibility 2019-2020. Learners earning less than the London living wage of £19,890 will have their training fully funded from 2019/20.

- 4.7 As at the 3<sup>rd</sup> of May 1,162 Islington residents have enrolled on an Adult & Community Learning Courses, with 2,472 enrolments and 2,726 learning aims. Although this is below the cumulative target for this point in the year, ACL are on track to achieve our Adult Skills Budget target figure. Further action is being taken to increase the number of community learning enrolments as well as individual learner numbers. Figures are based on academic years, and so the final figures for the year will not be available until after the Summer term has finished.

- 4.8. ACL is exploring how to identify learners who were previously NEET and tracked, who are now 19+ and did not achieve level 2 English and Maths, with a view to approaching these learners offering Functional Skills English and Maths, to reduce unemployment within this cohort. Poor basic skills is the biggest barrier to learners accessing apprenticeships, especially 19-25 young adults. ACL is also working with internal partners, the Virtual School and YOS, to refer learners to ACL Functional skills provision. Islington residents 19+ who have been unsuccessful in applying for apprenticeship due to poor literacy and numeracy skills should be referred to ACL.

- 4.9 Public policy objectives from increasing social cohesion and mobility to improving productivity, tackling mental and physical health issues and extending working lives for these sub-groups is our rationale. In 2018/19, 73.4% of learners accessing provision at ACL were from the BAME cohort, this is above the demographic for the Islington area. 80% of learners on ACL courses are female.

With the closure of Aqua (MIS) Management Information Systems on 31<sup>st</sup> March 2019, ACL changed to Learner Track MIS. This has improved recording and reporting on learner data. On line enrolments and on line registers have helped with course management recording attendance and monitoring retention.

4.10 **JM5 – Number of library visits**

By the end of 2018/19, there were around 1,065,700 visits to Islington libraries. This was above the number of visits in 2017/18, and above the target for 2018/19.

4.11 During 2018/19 we saw a large increase in visits at our new Cat and Mouse Library – visits were up by 56% (total of 14,420 extra visits). Alongside this we continue to offer a large programme of events and activities to support our objectives and increase take up of the service. We are also working to increase our active membership and have developed an outreach programme with library staff doing regular visits to a wide range of community settings, for example children’s centres, community centres, leisure centres and local schools, in order to talk to residents and organisations about the services we offer. We continue to develop community use of library spaces for example ACL are using Cat and Mouse Library for Maths, English and ESOL classes. We are also offering a wide range of activities to drive up visits and increase membership. For example, we have rolled out Lego clubs to all libraries, a STEM club at Lewis Carroll, Knit and Natter groups at three libraries, Chess and scrabble clubs etc. This year we are also participating in a number of national initiatives which focus on the benefits of libraries and reading and the role we can play in combating social isolation.

4.12 **JM8 – 100 hours of the world of work - Number of secondary schools committed to an outline plan for implementation by March 2019 and JM9 – Sectors with a local business leader committed to supporting the 100 hours initiative by March 2019**

The council has committed to ensuring that all young people in Islington benefit from 100 hours’ experience of the World of Work by age 16. This builds upon the work that has been in action since the recommendations of the Employment Commission in 2014 to develop a high quality careers offer in schools that is industry led, in order to create change for the next generation. The 100 hours World of Work programme will engage children and young people from the early stages of primary school through to secondary school, to prepare for their future careers and gain an understanding of the breadth of career options that are available locally.

Islington schools have been consulted on the approach and we have initiated an overall programme design in collaboration with head teachers through the Islington Community of Schools and with businesses we currently work with. Key developments over the last year include:

- Development a web-based menu, which offers a simple way for schools to book employer led career activities that are brokered and collated by the council.
- Delivery of employer led career activities across all secondary schools, brokered by iWork, including employability days, workplace visits and assembly talks.

School	Number of activities	Pupil experiences
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Arts & Media Islington	5	840
Central Foundation Boys School	7	600
COLA Highgate Hill	7	387
COLA Highbury Grove	1	120
COLA-I	1	140
Elizabeth Garrett Anderson	4	350
Highbury Fields School	12	1100
Holloway School	7	691
New River College	5	108
Samuel Rhodes School	10	74
St Aloysius	15	965
St Mary Magdalene Academy	5	1160
The Courtyard	1	20
<b>Total</b>	<b>80</b>	<b>6555</b>

- Planning for activities with primary schools in the Summer term, including Careers Carousels, visits and classroom talks. These will inform a wider programme of activity with primary schools in 2019/20 academic year.
- 30 businesses have signed up to offer activities through the 100 hours World of Work online menu, across the following sectors:

<b>Sector</b>	<b>No. businesses</b>
Apprenticeship support	1
Construction & Engineering	4
Creative Production	4
Financial and Professional	3
Health & Social Care	3
Higher Education	1
Hospitality	1
Media and journalism	1
Public Services	2
Retail	2
Sports, leisure, travel	3
STEM	2
Tech/Digital	3

- A further 14 businesses have supported career related activities in schools over the last year, and we will continue conversations to establish a standing offer from these businesses through the 100 hours World of Work menu.

- Collaboration with the Richard Reeves Foundation to support schools in accessing grant funding. This will build capacity within schools to deliver careers education and experiences of work. iWork has also secured a direct grant, to provide additional consultancy for schools to develop programmes of employer led activities that support the 100 hours World of Work alongside a plan for achieving the Quality in Careers Standard.
- Secondary school Careers Leaders are engaged through a council-convened network that meets on a termly basis to share practice and deliver relevant CPD.

4.13 Bespoke offers for priority groups are being developed, and a schedule of activities has been agreed with the Virtual College, with the first activity to commence in July 2019 during school summer holidays.

4.14 A new relationship has been established between Ted Baker and New River College PRU. A programme of activity began in March 2019 with T-shirt production workshops and follow up sessions have been held with a visit to Ted Baker head offices scheduled for June 2019. Ted Baker have committed to supporting NRC next year including further workshops and donations of equipment.

## **5. Implications**

### **5.1 Financial implications:**

Not applicable.

### **5.2 Legal Implications:**

Not applicable.

### **5.3 Environmental Implications**

Not applicable.

### **5.4 Resident Impact Assessment:**

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

A Resident Impact Assessment has not been completed because, although there are some equalities data-monitoring measures within this report, this is part of a regular set of reporting and no major changes to service provision have been recommended. A Resident Impact Assessment would be completed if there was a recommendation or decision to make a substantial change to an existing service, or to launch a new service, in light of the

findings of this report. The information contained within this report may, however, form part of the evidence base for future Resident Impact Assessments as required.

## **6. Reason for recommendations**

- 6.1 In accordance with its remit:  
Scrutiny Committee is asked to discuss the progress set out in the report.

## **Appendices**

- Appendix A: Data Dashboard for Q4 2018/19

**Background papers:** None

Final report clearance:

## **Signed by:**

Carmel Littleton, Corporate Director of People  
Services

Date

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## Appendix A: Data Dashboard

PI No.	Indicator	Frequency reported	Latest data for period	YTD / Latest Figure	Profiled target (expected position this point in year)	Target 2018/19	2017/18	Same period last year	Direction of travel
<b>Reduce levels of long term unemployment and worklessness</b>									
JM1	Number of Islington residents supported into paid work through Team Islington activity; with sub-targets for:	Quarterly	Apr 18 - Mar 19 (provisional)	1,352	1000	1,000	1,334	1,334	↑
	a) Parents of children aged 0-18	Quarterly	Apr 18 - Mar 19 (provisional)	433	425	425	388	388	↑
	b) Young people aged 18-25	Quarterly	Apr 18 - Mar 19 (provisional)	391	360	360	434	434	↓
	c) Residents with disabilities / those with long term health conditions (E)	Quarterly	Apr 18 - Mar 19 (provisional)	283	220	220	272	272	↑
	d) BAME	Quarterly	Apr 18 - Mar 19 (provisional)	597	200	200	New Indicator	New Indicator	New Indicator
	e) Council Contracted Suppliers	Quarterly	Apr 18 - Mar 19 (provisional)	60	33	33	58	58	↑
<b>Help residents get the skills they need to secure a good job</b>									
JM2	a) Number of Islington residents supported into Council Apprenticeships	Quarterly	Apr 18 - Mar 19 (provisional)	53	52	52	55	55	↔
	b) Number of Islington residents supported into Apprenticeships with an external employer	Quarterly	Apr 18 - Mar 19 (provisional)	167	85	85	118	118	↑
	c) Number of Islington residents gaining apprenticeships with council contracted suppliers	Quarterly	Apr 18 - Mar 19 (provisional)	23	11	11	10	10	↑
JM3	Percentage of Council apprentices who move on to further employment or training within 3 months of completing their apprenticeship	Quarterly	Apr 18 - Mar 19 (provisional)	66%	70%	70%	68%	68%	↔
JM4	Number of Islington residents enrolled on an Adult & Community Learning Course with sub-targets for:	Termly	Autumn & Spring Terms (Aug 2018 - Mar 2019)	1066	1334	2,000	1,600	New Indicator	New Indicator
	A) Parents of children aged 0-18	Termly	Autumn & Spring Terms (Aug 2018 - Mar 2019)	457	733	1100	904	New Indicator	New Indicator
	B) Residents with disabilities / those with long term health conditions	Termly	Autumn & Spring Terms (Aug 2018 - Mar 2019)	379	400	600	437	New Indicator	New Indicator
	C) BAME	Termly	Autumn & Spring Terms (Aug 2018 - Mar 2019)	810	1027	1540	1158	New Indicator	New Indicator
JM5	Number of library visits	Quarterly	Apr 18 - Mar 19	1,065,699	1,063,369	1,063,369	1,052,841	1,052,841	↑
JM6	Number of children completing the summer reading challenge	Annually	Summer 2018	900	1000	1000	New Indicator	New Indicator	New Indicator
JM8	100 hours of the world of work - Number of secondary schools committed to an outline plan for implementation by March 2019	Quarterly	Apr 18 - Mar 19 (provisional)	6	5	5	New Indicator	New Indicator	New Indicator
JM9	Sectors with a local business leader committed to supporting the 100 hours initiative by March 2019	Quarterly	Apr 18 - Mar 19 (provisional)	8	8	8	New Indicator	New Indicator	New Indicator

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**Report of: Executive Member for Environment and Transport**

Meeting of	Date	Agenda Item	Ward(s)
<b>Environment and Regeneration Scrutiny Committee</b>	<b>25 June 2019</b>		<b>All</b>

Delete as appropriate	Exempt	Non-exempt
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## **Report: 2018/19 End of Year/Quarter 4 Performance Report – Environment and Transport**

### **1. Synopsis**

- 1.1 Each year the Council agrees a set of performance indicators and targets which help us to monitor progress in delivering corporate priorities and working towards our goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the Council's Scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report gives a progress update for those indicators related to Environment and Transport for the fourth quarter of 2018/19, and includes newer measures and related targets incorporated in the current Corporate Plan.

### **2. Recommendations**

- 2.1 To note progress as at Quarter 4 against key performance indicators.

### **3. Background**

- 3.1 The Council routinely monitors a wide range of performance measures to ensure that the services it delivers are effective, respond to the needs of residents and offer good quality and value for money.
- 3.2 Each of the Council's four theme based scrutiny committees are responsible for monitoring performance in their own areas.

## 4. End of Year/Quarter 4 update on Environment and Transport performance

Objective	PI No	Indicator	Frequency	Q4 2018/19 or latest Actual	Target 2018/19	On/Off target	17/18 actual	Better than last year?
<i>Keep the streets clean and promote recycling</i>	PE1	Percentage of household waste recycled and composted (Q in arrears)	Q	<b>29.1% (Q1-Q3)</b>	36.1%	<b>off</b>	29.5%	<b>no</b>
	PE2	Number of missed waste collections - domestic and commercial (average per calendar month)	M	<b>324 pcm (18/19 average)</b>	400 pcm	<b>on</b>	550 pcm	<b>yes</b>
	ER6	Number of reported flytips (all land types)	Q	<b>1,434 (18/19 total)</b>	not set	<b>n/a</b>	2,588 (17/18 total)	<b>yes</b>
<i>Ensure development is well planned</i>	PE9	a) Percentage of planning applications determined within 13 weeks or agreed time (majors)	M	<b>100% (Q1-Q4)</b>	90%	<b>on</b>	100%	<b>same</b>
		b) Percentage of planning applications determined within the target (minors)	M	<b>83.5% (Q1-Q4)</b>	84%	<b>Just off</b>	88.2%	<b>no</b>
		c) Percentage of planning applications determined within the target (others)	M	<b>87.9% (Q1-Q4)</b>	85%	<b>on</b>	90.4%	<b>no</b>
<i>Make sure residents have access to high quality parks, leisure facilities and cultural opportunities</i>	PE7	Number of leisure visits	Q	<b>2.138m (18/19 total)</b>	2.362m	<b>off</b>	2.315m	<b>no</b>
	PE8	Number of entries to Islington in Bloom	A	<b>230 prov (as at 31.5.19)</b>	200	<b>n/a</b>	168 - 17/18 220 - 16/17	<b>yes</b>
<i>Provide practical support to help residents cope with the cost of living</i>	JM17	Number of gas or electricity meters in homes supplied by Angelic Energy.	Q	<b>6,797 (as at 31.3.19)</b>	9,000 by 17.10.19	<b>on</b>	n/a	<b>yes</b>
	JM18	Number of Islington residents supported	Q	<b>3,474 (18/19)</b>	2,500	<b>on</b>	2,548	<b>yes</b>

		through SHINE		<b>total)</b>				
<i>Make it easier and safer for people to travel through the borough and beyond</i>	PE3	Number of secure, protected cycle parking facilities on streets	Q	<b>116 (as at end Q4)</b>	100	<b>on</b>	2	<b>yes</b>
	PE4	Number of <b>new</b> electric vehicle charging points across the borough	Q	<b>67 (as at end Q4)</b>	100	<b>off*</b>	18	<b>yes</b>
	PE5	Number of schools with air quality monitors installed	Q	<b>62</b>	62 (all schools)	<b>on</b>	n/a	<b>yes</b>
	PE6	Percentage of parking appeals won at the Enforcement and Traffic Tribunal	A	<b>73% (17/18)</b>	75%	<b>on</b>	73%	<b>same</b>

\* see 4.12 below

### Keep the streets clean and promote recycling

- 4.1 Audited quarterly **recycling rate** data from Waste Data Flow comes in around three months after the end of the quarter, and Q4 and therefore 18/19 as a whole is expected at the end of June. The confirmed rate for 17/18 was 29.5% and the first three quarters of 18/19 have slipped marginally to 29.1%. A main reason London-wide for lower rates is an increase in tonnages rejected as contaminated as recycling industry tolerances have become tighter. For 17/18, Islington has the fifth highest recycling rate of the twelve inner-London Boroughs.
- 4.2 The first three quarters figures for **residual (non-recycled) waste per household** are projecting to 374kg for the year, slightly better than the record low achieved in 17/18 of 375kg and well ahead of the NLWA agreed target of 407kg. Islington's residual waste per household remains the second lowest of all 32 London Boroughs.
- 4.3 The Mayor's Environment Strategy requires London waste authorities, including Islington, to develop Waste '**Reduction and Recycling Plans**' (RRP) to cover the period 2018-2022, These plans need to show that we are acting in general conformity with the municipal waste provisions of the strategy and should include local reduction and recycling targets that contribute to the Mayor's London-wide targets. The Council's draft RRP has recently been out for public consultation and the final version is expected to come to the Executive for adoption in September.
- 4.4 Average **missed waste collections** performance has stabilised in recent months with the 18/19 monthly average standing at 324. This compares to the target of 400 and the average for 17/18 of 550 pcm. New fleet vehicles continue to support service improvements.
- 4.5 The **fly-tipping indicator** measures the total number of reported fly-tips across all land types and waste types, and the total for 18/19 was 1,434. This compares to 2,588 in 17/18 (a 45% drop), 3,011 in 16/17 and 4,174 in 15/16. This data is entered on the national fly-capture database, though benchmarking is not considered viable as numbers (and by inference, working definitions) differ so widely across Councils.

### Ensure development is well planned

- 4.6 **Planning applications** performance for Majors over the whole of 18/19 remained at 100% determined within time. Performance for Minors stood at 83.5% compared to the

84% target and last year's figure of 88.2%, whilst for Others it was 87.9% against the target of 85% and 90.4% last year. These results are against the backdrop of a particularly challenging Autumn period of sudden staff shortages. The backlog of 'already out of time' applications is also being held stable.

- 4.7 In benchmarking terms for the most recent 12-month period for which data has been published (year to December 18), the Council's performance remains in the top quartile of all London Borough's for Majors and second quartile for both Minors and Others.

*Make sure residents have access to high quality parks, leisure facilities and cultural opportunities*

- 4.8 After very strong performance in 2017/18, **total Leisure visits** across 18/19 have fallen 9.5% below the annual target and 7.6% below the 17/18 figure. This is due to the intensity and duration of summer heatwave (though Tennis and activity in parks increased) and the impact of the Highbury Pool fire and closure at the end of September. The Highbury Leisure Centre partially reopened in early December.
- 4.9 **Islington in Bloom entries** is a new annual measure that is available late in each spring. This year's provisional figures show a very positive 230 entries in total, a 37% increase on last year's number, and even topping the 220 figure for 16/17 in which a huge push was made for 'Britain in Bloom'.

*Provide practical support to help residents cope with the cost of living*

- 4.10 In October 2017, we successfully launched **Angelic Energy**, the Council branded white label number energy supply company (in partnership with Robin Hood Energy). The first 12-month target was 4000 meter points on supply and we substantially exceeded this. Current meters on supply as at the end of March stood at 6,797, with over half of Angelic Energy customers being Islington residents. The current target is 9,000 at the two-year point of 17.10.19. We continue to see growing numbers of smart meters being installed, the tariff continuing to be competitively priced when compared to the big six energy suppliers.
- 4.11 2018/19 saw the number of Islington residents supported through **SHINE** (Seasonal Health Interventions Network) rise strongly to 3,474, substantially ahead of the 2,500 target and last year's 2,548. This has been due to the Mayor's Warmer Home scheme increasing referrals and the success of the Winter communications campaign, and despite the lack of demand through the summer heat wave period.

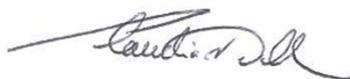
*Make it easier and safer for people to travel through the borough and beyond*

- 4.12 There are four new corporate PIs under this objective, as shown under PE3-PE6 above. The Council committed to delivering 100 **secure, protected cycle parking facilities** on our streets by the end of 18/19 and the actual figure has topped out at 116. This equates to spaces for nearly 700 bikes.
- 4.13 The Council has also committed to installing 400 **new electric vehicle charging points** over the next four years. The figure as at the end of March stood at 67 (bringing the net cumulative total to 92), down on the 100 annual target, but this being due to the new lamp post charging points that were intended to be installed in March actually falling into 18/19 as a result of the decision to consult with residents. As at the time of writing (4 June) a further 61 have been installed since April.

- 4.14 Local air quality is a key Council priority and after a comprehensive rollout, all 62 of the borough's **schools now have local air quality monitoring** and which will remain in place for as long as it is useful.
- 4.15 Lastly, the **percentage of parking appeals won** by the Council at the Enforcement and Traffic Tribunal is a good measure of the quality and fairness of our parking service. This is an annual measure and benchmarking indicates that our result of 73% for 17/18 places Islington as the second most successful of the thirty-five London parking authorities. New data for the 18/19 year is expected in August.

#### Final Report Clearance

Signed



17.6.19

Executive Member for Environment and  
Transport

Date

#### **Report author:**

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